ABOUT US

Established in 1994, Globalink is one of the leading international freight forwarding, project logistics and relocation management companies delivering cost-effective solutions throughout the CIS and Middle East.

Globalink Logistics develops comprehensive freight forwarding, project logistics and relocation service plans tailored to meet specific requirements of customers. This is accomplished by learning customer’s exact objectives with regards to their internal and external requirements, thus ensuring that Globalink Logistics will provide quality services more consistently than any other service provider in the market.

Our tried and proven multimodal transportation routes to the CIS and Middle East ensure international reach whatever your cargo and timeframe is. As the preferred supplier for various Fortune 500 companies and the first point of contact to increase supply chain efficiency in the CIS and Middle East, we are very proud of our reputation and always strive to maintain it.

MANAGEMENT

Supported by its own offices and associates worldwide, Globalink Logistics employs a team of professionals that follows up and follows through on each and every transaction we manage. With our Global Service Network we aim to be the most reliable Freight Forwarding, Project Logistics Management and Removal & Relocation Company in the market with an inspired, people-driven and dedicated approach to serving our valued customers.

While we are proficient in offering worldwide moving, freight forwarding, project logistics and related services, we are not satisfied with just that: we also strive to be committed advisors to our customers and associates at all times.

WHY GLOBALINK?

Successful freight forwarding, project logistics and relocation management services in challenging markets like the CIS and Middle East require expertise, inside knowledge, and a reputation that businesses can trust. This is why Globalink Logistics is the preferred choice of many Fortune 500 companies in the region. Our in-depth knowledge of the CIS and Middle East, coupled with our regional and international service network makes Globalink Logistics a leading service provider in the region.

Globalink Logistics provides a “one-stop-solution” to meet all of your logistics requirements. Whether you are looking to relocate household goods across the region or move an offshore drilling platform across the seas, Globalink Logistics has the capability, expertise and experience to make it happen. You will get personalized service at every level with Globalink Logistics because we are truly independent, make our own decisions and specialize in our home market.
MARKET POSITION

Since our establishment in 1994, Globalink has been recognized as one of the most successful independent freight forwarding, project logistics and removal & relocation companies in the CIS region.

In the CIS transport and logistics market, Globalink Logistics ranks among the "top three". Publications have cited Globalink Logistics as one of the largest and (in terms of number of offices, employees and wide-ranging service portfolio) most reliable companies in the CIS market.

MISSION and VISION

Our primary objectives are to promote Total Quality Management and to maintain our success through steady investments in our service expansions and innovations. Our goal is to promote health, safety and environmental policy throughout our organization.

Our aim is to be the best customer service team in our profession. We strive to develop and maintain a first-class infrastructure to ensure employee satisfaction, which drives customer loyalty leading to sustained profit growth and creating improved company value.

QUALITY STATEMENT

Quality is not an option, but a necessity to survive and thrive in an environment of global competition. We aim to provide total customer satisfaction that will lead to customer loyalty. By using Total Quality Management techniques, we can locate waste, identify its causes and eliminate it.

A good example of waste is rework, which is often more costly than doing the job right in the first place. A common business concept is known as the "1-10-100 Rule". If it takes one unit of costs or effort to complete a job correctly, it will take 10 times that effort to correct an error before it reaches the customer. And once it has reached the customer, it will take 100 times the cost and effort to correct the situation, not to mention the loss of customer goodwill.

COMPLIANCE STATEMENT

Globalink Logistics is thoroughly committed to conforming with international and local laws on ethical standards of conducting business. Our employees are consistently informed and trained on international levels of best ethical practices in the business which are strictly implemented and followed. We are committed to continuously improving our business standards and similarly raising awareness throughout the group for better informed ethical decisions by employees.
Globalink Logistics will respect and promote, without reservation, safety awareness and accident prevention throughout the organization. This commitment extends not only to compliance with respect to Federal, Provincial and Municipal requirements, but also to the standards and requirements adopted within the industries we serve.

The Safety Program is critical for the prevention of workplace injuries and accidents. The success of the program however, is dependent upon employee knowledge of and compliance with policies, practices and procedures. Adherence to these standards coupled with a positive attitude creates competent personnel who are properly trained, equipped and motivated to safely perform their duties.

Safety is a shared commitment. It is a required responsibility of all company personnel to participate in the prevention of personal injury and property damage during the course of our operations and to cooperate in this respect with those we work for and with.

Our aim is to exceed the expectations of our customers through total quality management. Our objective is to provide cost effective and reliable solutions to help our customers to realize their goals.
Due to the sensitivity and time pressures involved in airfreight, Globalink Logistics develops comprehensive airfreight service plans tailored to meet our customers' specific requirements. This is accomplished by learning our customers' exact objectives with regards to their internal and external requirements.

Sensitive and valuable goods are often subject to extreme time pressures and deadlines for everyone involved. Therefore, our Airfreight Department develops a customized service plan for each customer, and then implements our required Operational Handling Procedures to ensure a high quality service.

Our team of Air Freight professionals follows through on each and every shipment so that our customers can be assured of real-time status reports on all import and export air freight shipments at all times.

For oversize cargo transportation by air, we provide professional know-how related to the handling of part and full charter service including complete door to door delivery logistics on a global scale.

**Our Air Freight Services include:**

Complete Logistics Programs (pick, pack, assembly, warehousing, documentation and handling) for:

- Hazardous Cargo
- Live Stock Cargo
- AOG & Aerospace Cargo
- Fashion & Luxury Goods
- Auto and Automotive part
- Oil & Gas Industry Cargo
- Pharmaceutical Cargo
- Precious Metal Cargo

Other Services:

- Import/Export Consol & Deconsol
- Pick, Pack, Assembly and Distribution
- Split and Full Air Charter
- Worldwide Door to Door Services
- Sea/Air & Road/Air Service
- Customs Clearance Service
- Pick-up and Delivery Service
- Packing and Crating
Ocean Freight is one of the key elements in multimodal transportation service. In order to offer the best service possible, we have a dedicated Ocean Freight Department specializing in FCL, LCL, Break-Bulk, Project Cargo and different types of cargoes on a global scale.

The flexibility and range of Ocean Freight Services offered by Globalink Logistics provides our customer economical alternatives to other, more costly modes of transportation. Our worldwide logistics services cover not only shipments from port-to-port, but also the complete door-to-door supply chain solution.

Over the years, Globalink Logistics has fostered strong business relationship with all major international and regional ocean carriers.

Our Sea Freight Services include:

- FCL and LCL import and export
- Issuance and verification of shipping documentation
- Export and import customs clearance
- Certified industrial packing and crating
- Packing and crating of household goods
- Warehousing, assembly and distribution logistics
- Letter of credit processing
- Part & full vessel charter
- Conventional shipments (break-bulk, dry & liquid bulk)
- Volga-Don Sea/River navigation
- Sea/Air transportation
- Sea/Road and Sea/Rail Intermodal Services
- Transport and Marine Insurance
RAIL FREIGHT

Globalink Logistics specializes in Railway and Intermodal Transportation Services between Europe, China and the CIS regions. Our vast experience and in-depth knowledge of the CIS, Europe and Chinese railway networks and freight payment code system enables us to respond timely and professionally to all kind of complex and unusual railway and intermodal transportation requirements of our customers.

One of Globalink Logistics specialized activities is full container load “FCL” service. Our unique concept of “Globalink Box” enables our customers to benefit from considerable savings in renting or purchasing equipment for the transportation of their goods to/from Europe, Middle East, Far East, China and the CIS.

Our railway and intermodal services extend beyond just moving containers and break-bulk cargo from Point A to Point B. Various post landed services such as customs clearance, terminal handling, door delivery and inland distribution are routine matters of our business.

Besides 20ft and 40ft container transportation, Globalink Logistics offers railway transportation of break-bulk, refrigerated, over-sized and heavy cargoes with equal efficiency. Globalink enjoys direct business relationship and General Service Agreements with all CIS Regional Railway Companies. Over the years, Globalink Logistics has also developed relationship with European and Chinese Railways and can outsource a variety of conventional railway wagons, railway refer sections and fitting platforms directly from railroad companies.

Our Railway and Intermodal Services include:

- Guaranteed 20ft, 40ft FCL & Break Bulk Services to/from Europe, Far East, Middle East, China and the CIS
- Combined rail, barge and truck transportation of ISO Box Containers
- Block train service between China – Europe and Europe – Central Asia
- Standard security of the containers with security seals and bar-locks
- Armed and unarmed security escort service in the CIS
- Conventional rail transportation using variety of railway covered wagons, semi wagons and platforms suitable for containers, break bulk and oversized cargoes
- Railway terminal handling and door delivery service
- Professional pre and post cargo surveying
- Daily tracing and positioning reporting
- Tank containers and swap bodies
- Railway reefer sections
- CIS customs declaration
- CIS proof of delivery
Most transport chains include trucking at either the beginning or the end. Globalink's integrated transportation and logistics service includes Road Transportation Service that connects all major European, Chinese and the CIS trade centers into a single network.

Globalink Logistics is one of the leading LTL and FTL operator in the CIS offering regular, scheduled departures to/from all major cities in Europe, Turkey, Middle East, China, and the CIS. Additionally Globalink Logistics has a dedicated division to handle transportation of perishable and dangerous goods.

Having an own fleet of multipurpose trucks and trailers, Globalink Logistics offers competitive pricing coupled with a reliable and world class quality road transportation and distribution services within the CIS.

Our Road Transportation Team is IRU Certified and was nominated for being the best “Road Haulier in the CIS.”

**Our Road Freight Services include:**

- Assembly and Synchronous Positioning of Load Units (JIT)
- Transportation of LTL, FTL and Bulk Cargo
- Customs Clearance and Customs Escort Service
- Special Transportation of heavy weight, oversized and project cargoes
- Transportation of dangerous and perishable goods
- Special transportation of household goods and personal effects
- Contract-logistic, procurement and distribution
- Tracing & tracking through the Global Positioning System
- Domestic trucking and distribution in the CIS
- Customs bonded transportation
- Various value added services
CUSOMS CLEARANCE

In the global market place, rapidly changing demands on production and delivery schedules have placed increased responsibility on Customs House Brokers to provide expert Customs Clearance Services.

Globalink Logistics is widely recognized as one of the leading customs brokers in the CIS and Middle East. Globalink's has long-standing professional relationships with government agencies and this hard earned and privileged status delivers a distinct advantage when it comes to negotiating difficult consignments and dealing with the challenges of bureaucratic procedures in the CIS and Middle East.

Regardless of the speed with which a consignment reaches one of the CIS destination points, complex customs procedures and documentation requirements can result in indefinite delays costing heavy storage charges to consignees.

Globalink's customs brokers are comprehensively trained to understand complex customs procedures of each specific area of operation. Our customs brokerage team will take full and complete responsibility to ensure that the correct documentation is prepared well in advance of all import and export deadlines in order to avoid expensive and time consuming delays.

To further strengthen this aspect of our operations, Globalink Logistics maintains a bonded warehousing network across the CIS. These facilities, which are suitable for any type of cargo, can be reached by road, rail or air and ensure that shipments are swiftly cleared at the point of arrival.

Our Customs Services include:

- Import / Export Customs Clearance Service
- Customs Evaluation of merchandise
- Import Duty & Tax Assessment
- Classification of HS Codes
- Classification of goods
- Customs Surveying
- Import / Export Permissions of controlled goods
- Import / Export Record maintenance
- Payment of Custom Duties on customers behalf
- Temporary Import / Export procedures
- Permanent Import/Export procedures
- Consultancy Services
- Customs Bonded Carriage
- Transit Customs Handling
Globalink Logistics offers secure storage facilities at all key destinations in the CIS and Middle East. Our warehouses are among the safest places to deposit your goods.

There are two basic reasons for this: For security, they are equipped with electronic theft and fire alarms backed by round-the-clock security guards. For hygiene, in addition to normal hygiene standards, we can offer our customers certificates guaranteeing constant checks carried out by specialist companies. All goods are properly protected so that they can remain in our warehouse for as long as the customer deems necessary.

Globalink's extensive warehousing and distribution system will pick, pack, store and distribute consignments anywhere in the region by efficient modes of transport. Special warehousing facilities for household goods and personal effects are also available at all Globalink locations.

**Our Warehousing Services include:**

- Short and long term storage
- Cargo loading and unloading
- Cargo labeling and packing
- Fumigation and Pest control
- Packing and Crating services
- Cargo Distribution
- POD Reporting
Experience counts when it comes to handling complex projects and movements of oversized and heavy-lift cargoes. Managing complex transportation for large scale projects requires experienced, intelligent and knowledgeable personnel who are committed to researching all options, investigating each detail, surveying and identifying potential obstacles, physical and non-physical, and reacting to extraordinary circumstances with quick and decisive actions.

Our approach is to break down project logistics and transport into essential elements, and then to assign direct supervision over each. Advance trips by our Projects Operations Specialist to the key points in the project corridor ensure that Globalink Logistics has the first-hand knowledge required to "make things happen". A Project Coordinator is then assigned to manage all facets of communication, logistics and transportation operations and becomes the direct liaison with the customer.

The success of Globalink's Project Logistics lies in its commitment to understanding what is required. Our specialist advisers become fully conversant with the requirements of a project and ensure that customer-specified deadlines, HSE aspects and special instructions are strictly adhered to.

Globalink Logistics specializes in project freight management and all associated planning and implementation services. Whether you are moving an individual heavy lift or complete industrial plant from various origins around the world to remote construction sites, we arrange for customized transportation concepts for the entire route on a door to door basis.

**Our Project Logistics Services include:**

- Customer tailored transportation consultancy
- Project logistics feasibility studies
- Road studies
- Project logistics budget and planning
- Project flow descriptions
- Cargo supervision during loading and unloading, as well as in transit
- Full/Partial charter by ocean and air
- Consolidation, packing, crating and containerization
- Purchase order management and cargo tracking
- Transport Insurance
- Oversize cargoes transportation
- Heavy loads
- Barge Service
- Module Movement
- Pre shipment inspection
- Cargo surveying
- Customs and shipping documentation
Carrying out a heavy lift transportation project starts with careful preparation and planning. Our project
engineers develop the most economical, efficient and the safest solution for heavy lift projects.

Thorough preparation is important for heavy lift projects management. Our project preparation takes
place in close consultation with the customers and covers all aspects of their HSE and technical
requirements. Strict supervision and planning at site while projects are underway is also extremely
important and our dedicated project manager will be on site 24/7 to control and coordinate all aspects of
HSE and project execution strategy.

We believe that being transparent and communicative with our client is an essential part of our
assignment and a key element of our success.

The Heavy Lift Project Engineering Services include:

▪ Conducting transport and road studies
▪ Drafting transport drawings for project manuals
▪ Road and rail transport permissions and permits
▪ Technical surveying
▪ Risk Management and Insurance
▪ Procurement of special handling equipment for specific projects
As the saying goes: "It's better to be safe than sorry".

Our comprehensive cargo insurance covers both onshore and offshore property and loss or damage of cargo on all modes of transportation.

Globalink’s Cargo insurance program is one of the foremost professional risk management tools in the market. We take pride in providing our customer with great rates, coverage, and a quick turnaround time. If you are shipping overseas or importing/exporting general merchandise, we are ready to give your risk exposure the attention it deserves.

Depending upon the type of cargo, we will place your coverage either through the Lloyds market or the American market; either way, you will be assured of outstanding claims service and professionalism.

Globalink's dedicated Risk Management team offers competitive rates for “All Risk” insurance coverage on a global scale. Globalink Logistics is able to offer advice concerning insurance services for all type of cargoes ranging from household goods, personal effects, live-stock, to commercial goods.

**Our Cargo Insurance Service include:**

- “All Risk” cargo and marine insurance
- Auto transportation cover
- Livestock transportation cover
- High value goods and fine art transport cover
- Household Goods and personal effect transportation cover
- 3rd party liability coverage
- E&O coverage
- Professional liability coverage
- Professional cargo surveying
- Pre shipment inspection
Globalink Logistics is truly an international single source for worldwide moving services. Whether it’s household goods, your family pet, your professional equipment or your car, we have global resources and expertise to plan and co-ordinate all aspects of your moving requirements.

You will receive professional, courteous, and trouble-free service throughout the process. From start to finish, a highly-skilled and dedicated Globalink Removal Supervisor and Move Manager will carefully manage and coordinate the removal of household goods, vehicles, and pets.

Globalink’s worldwide network ensures total security and peace of mind at all times.

Globalink Logistics, one company, one point of contact, one point of responsibility.

**Move Management Services:**
- Pre-move survey and assessment
- Packing and crating of household goods
- Special handling of art work and antiques
- Assembly & disassembly of complex furniture
- Handling & crating of heavy items
- Handyman & 3rd party services
- Worldwide door-to-door service
- Worldwide pet relocation service
- Worldwide transit insurance
- Worldwide auto transportation
- Office moving and relocation

**Relocation Services:**
- Immigration services
- Pre-Arrival & Departure services
- City orientation tour
- Welcome package & Settling in services
- Home search
- School search
- Spouse job search
- Cross cultural training & Language courses
- Medical Insurance Assistance
- Assistance with home/car rent or sale
- 24/7 Help Line & Emergency support Service

**Pet Moving:**
- Pre-arranging all necessary flights, ensuring direct connections when possible
- Ensuring required vaccination shots are current and all paperwork is in place
- Confirming all international requirements, including import permits at destination, are met
- 24/7 transfer of your Pet to the Airport
- Pet Hotel services at origin and destination (where such services are available)
- Meeting your Pet at the destination and arranging smooth transfer to your home
- Providing assembled travel kennels according to weight and size of your Pet
- Airport Veterinary and Customs Clearing services
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